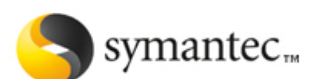


LONDON
METROPOLITAN
NETWORK
Higher. Further. Faster.

Managed Archiving Service

Pay-as-you-go email & file system data
archiving for business

inTechnology



Take control of your data – don't let it control you

Electronic data, especially email, is now growing in volume at the uncontrollable rate of over 100% per year.

Compounding this problem is the fact that 70% of data is stale or inactive within 30 days of creation, yet businesses cannot merely delete data and must often retain it for legal or audit purposes.

This problem results in the never-ending growth in disk systems to store the data, waste of IT resources, unnecessary expenditure and significant challenges of managing critical Exchange email servers and related data backups.

As a result, many businesses will almost certainly be exposed to risks resulting from inefficient or ineffective management of their corporate data, particularly:

Fraud and theft through misuse or deletion of data

Inability to find data to resolve commercial or HR disputes

Retrieval of data for auditing and regulatory requirements

InTechnology and Symantec™ have combined forces to simplify the concept of data archiving and enable businesses to deploy effective data archiving solutions that address real business IT issues.

Our **pay-as-you-go** Managed Archiving Service is the solution to Exchange and Windows file system management issues:

Implement an archiving strategy quickly and cost effectively.

Dramatically improve the reliability of email services by eliminating PST files and Exchange server management issues.

Reduce backup window and improve restore times if critical data is lost.

Create a framework for corporate governance and compliance.

Save money, valuable resources and reduce exposure to serious business risks.

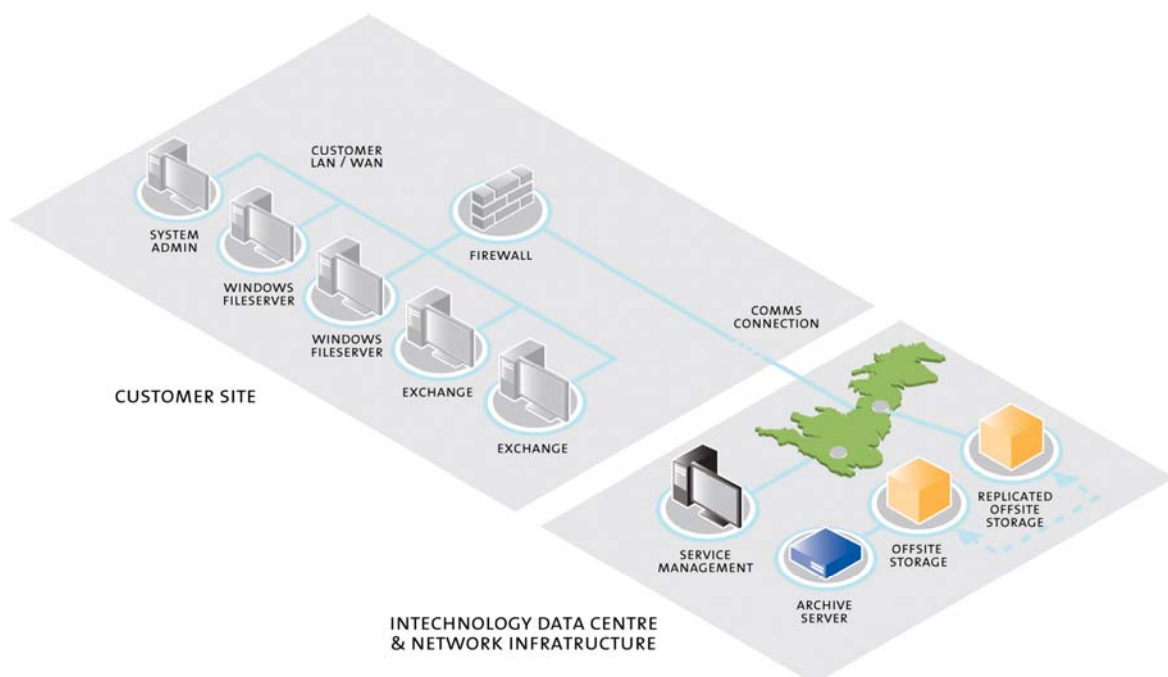
All delivered via the LMN member institution's existing LMN connection

InTechnology and Symantec – delivering the UK's 1st pay-as-you-go Managed Archiving Service



How the InTechnology Managed Archiving Service works

- 1 Our experienced consultants work with the customer to understand their archiving business objectives, perform data analysis to determine current data profiles and to define the initial archiving policies for the service.
- 2 The archive server is installed and configured as an extension to the customers' network by experienced consultants in conjunction with customer personnel.
- 3 The management console is installed on one or more customer administrator workstations and used to define archiving policies, schedules and management reporting.
- 4 Optional file archiving agents installed on customers' Windows file servers for transparent user recovery of archived file data.
- 5 InTechnology provisioned offsite storage pool is configured with the archive server with fully automated data replication between two InTechnology data centres. This provides a backup copy of all archived data.



Solving real business issues

Given the rate of data growth along with the increasing importance of this business information, a cost effective service based on the industry leading software, delivers significant business benefits.

Issue	Feature	Benefit
Growing data volumes on Exchange servers are creating stability and availability issues.	Old emails in Exchange and PST files are seamlessly archived and removed from the primary storage.	Improved Exchange server performance, with reduced backup & restore windows.
Mailbox quotas and personal mail files (PST) are no longer a viable method of Exchange data management.	Ability to define archive policies based on age, usage and volume of emails.	A viable long-term policy based email data management strategy is achieved, reducing online storage and centralising all email data.
Retrieving old emails or files is time-consuming, costly and in some cases impossible to do.	High speed search, view and retrieval of data from the vault by the user.	Faster recovery of old emails and files on demand reduces administration costs and improves SLA's.
Duplicate files and attachments are wasting valuable storage resources.	Single-instancing ensures only a single copy of attachments and files are stored.	Reduced storage capacity requirements saves cost and improves backup times.
Corporate governance & compliance regulations require emails and files to be stored where they can be found and retrieved.	Data is archived, indexed and centrally stored. A high speed search tool allows for easy discovery and retrieval.	All emails and files are retained and recoverable to comply with regulation.



License Options

The service is available on a modular basis with options to address your specific requirements.

License Options	License Functions
Mailbox Optimisation – Standard	<ul style="list-style-type: none"> • Exchange Server and Mailbox Archiving: Archiving of aged emails and attachments from Exchange user mailboxes.
Mailbox Optimisation – Advanced	<ul style="list-style-type: none"> • Exchange Server and Mailbox Archiving • PST Migrator: Import of locally archived emails and attachments from local mail archive files (PST's) into a central archive and removal of PST files. • Offline Vault: Offline copy of archive content for mobile users disconnected from the network • Public Folder Archiving: Archiving of aged emails and attachments from Exchange public folders. • Windows Desktop Search Integration (via Offline Vault): Explorer interface for users to browse their archive content
Journaling and E-Discovery	<ul style="list-style-type: none"> • Journaling: Journaling of all inbound and outbound emails and attachments to address business and regulatory compliance requirements
Windows File System Archiving, Archiving & Search	<ul style="list-style-type: none"> • File System Archiving Base and Search & Explorer: Archiving of Windows file system data based on policies such as location, type and age of data.

These options will be charged on a £/user/month basis for the Exchange features and a £/GB/month basis for the file archiving function.

Storage

InTechnology will provide and manage the offsite storage facility to store your data.

Offsite Storage Utility	<ul style="list-style-type: none"> • Dedicated network attached storage in an InTechnology data centre accessed via a secure VPN connection. • Replicated copy of archived storage in a second geographically diverse InTechnology data centre to provide for disaster recovery in the event of a data centre outage.
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Service Delivery

This service is based on InTechnology's best practice service delivery model including:

<ul style="list-style-type: none"> • Highly skilled solution architects.
<ul style="list-style-type: none"> • Proven implementation and delivery track record
<ul style="list-style-type: none"> • 24/7 operational support for managed systems.
<ul style="list-style-type: none"> • Robust high bandwidth network architecture.
<ul style="list-style-type: none"> • Multiple data centre locations with fully redundant infrastructure.



InTechnology designs and supports the best IP solutions for business with a range of applications seamlessly integrating clients' communications needs through the delivery of secure voice, data and mobile solutions.

InTechnology employs 200 people and has data centres in Harrogate, London and Reading.

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