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# Email Filtering at LSE

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## The LSE in Context

- 7,500 Students
- 2,000 Staff
- Small Compact Campus
- Many Users Work Remotely
- International Excellence in Research
- Academic Staff Widely Published



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## The Challenges

- Microsoft Exchange 2000
- Outlook
- Remote and Mobile Users
- Non-technical User Base
- Expense



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## How it Works

- Completely Invisible
- MX Records
- Viruses
- Spam Filter
- Spam Manager
- Indecent Images



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## Benefits to LSE

- Widespread Acceptance
- Spam Disappeared
- 40% Decrease in Email Traffic on Day One
- Currently Approx 55% Rejected
- No Anti-virus Queues
- Staff Freed from Fire-fighting



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## Issues

- A Few Dissenting Staff
- Spam Manager Not Ready
- Insight Reporting Limited
- Link Between Mailboxes and Cost
- Future Costs a Concern



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# Questions?