



MessageLabs case study

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Synopsis

- What led to us looking for a solution?
- Why MessageLabs?
- What it's meant to us
- LMN involvement
- Summary



Why Anti-virus?

- Disruption
- Email mission critical now
- Diversion of IT Technical Support
- Potential loss of data/reputation
- Legislation – DPA, etc

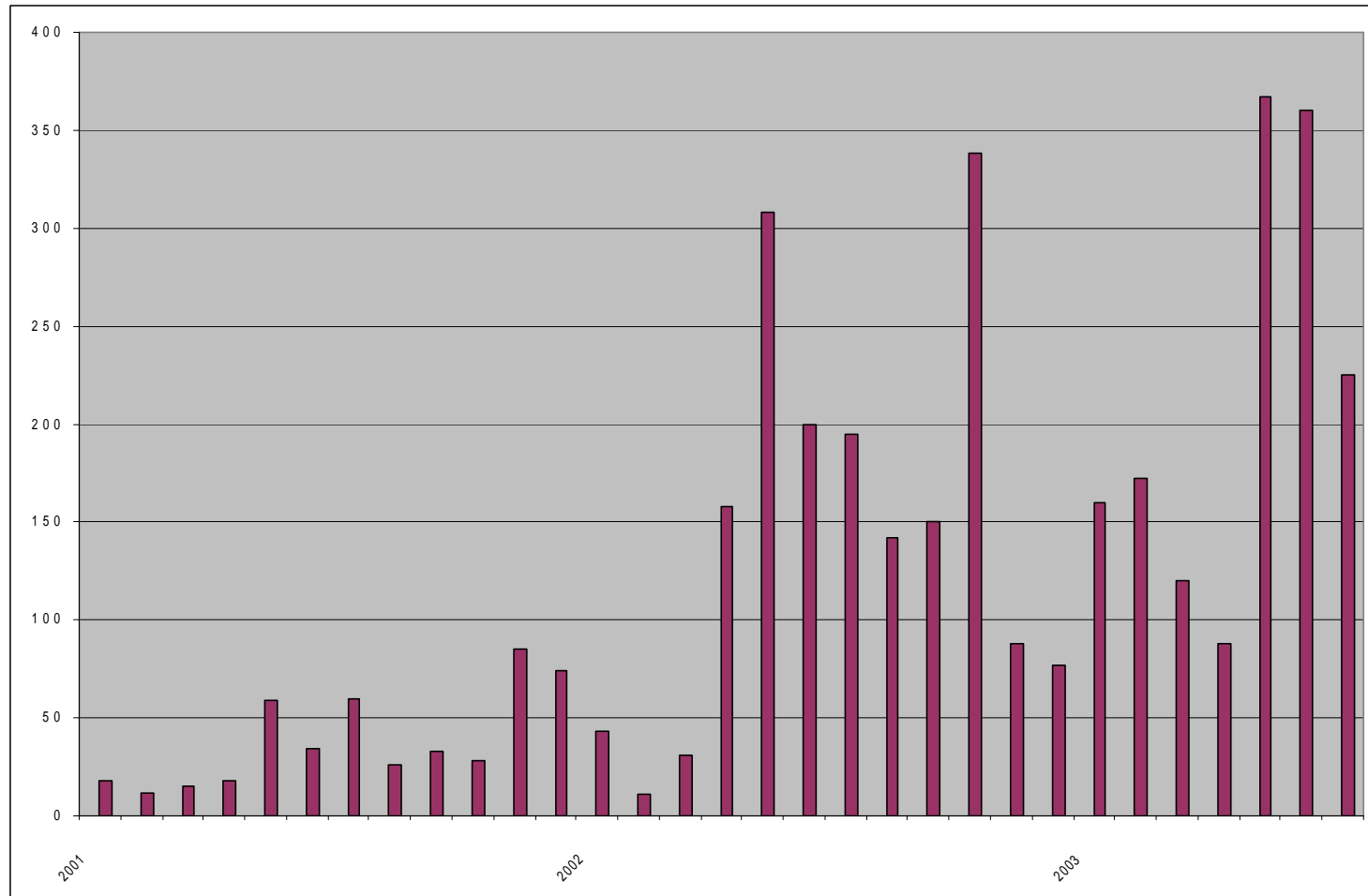


Why MessageLabs?

- Love Bug
- Infected in May 2000
- Servers down for 3 days
- Some staff, the Principal included asked if we could do it once a month!
- Good reputation - gotten even better since
- Seemingly only option at the time

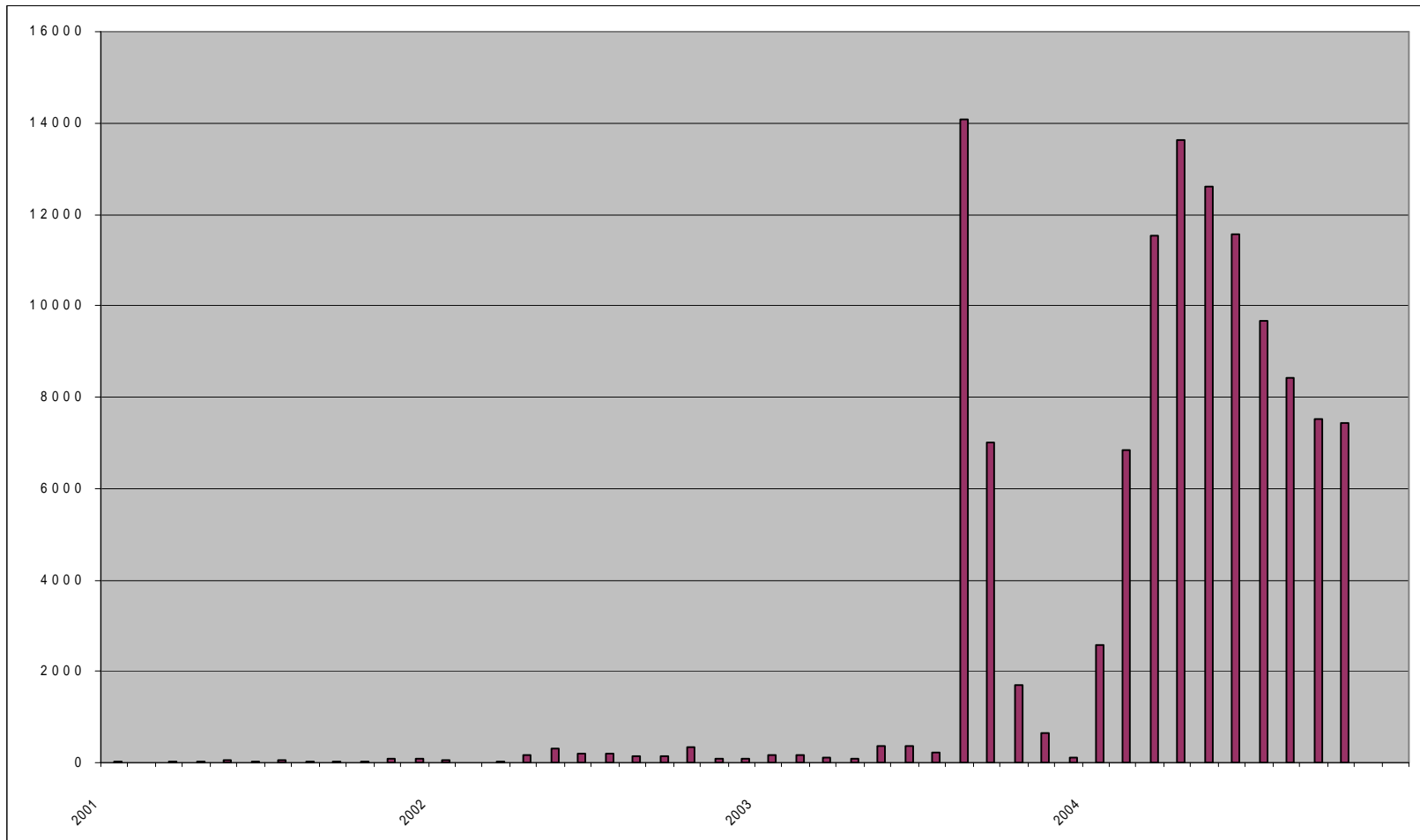


Performance Jan 2001 to Aug 2003





Performance Jan 2001 to Oct 2004





Performance

- MessageLabs have intercepted 120,000 virus infected emails over the past 4 years
- That's from just 600 staff email accounts!
- No virus has reached our network from external email
- None
- Not a sausage!



Performance

- Now offering email to all students – up to 10,000, although about 3,500 active at any time.
- Potential for much more disruption
- Many more unhappy users



Multi-threaded approach

- Email is only one route
- Laptops used externally
- Memory sticks / CDs / DVDs
- PDAs
- 10,000 potential hackers



LMN

- Business Development Group
- Better deal than as an individual College
- Couldn't afford to offer students email on old scheme



Conclusion

- Part of protection arsenal that has kept Tower Hamlets College network secure

One less thing to worry about