

“LMN directors Forum, 11th June 2009”

About today's speakers

John Robinson (keynote speaker)

John joined SOAS in 2009 as Director of Information Services and Learning Support (*including strategic oversight of the SOAS library*). Prior to that he was JISC's Director of Services. He estimates that he has worked in 11 different universities since 1973 in a variety of roles ranging from Assistant Technician in a Psychology lab through Media Technician and University Photographer to Senior Network Analyst (licensed to drive a Cisco router) and Head of ICT. He was a freelance photographer and videomaker for 10 years during which time he had work exhibited and published in several books as well as writing an oral history of Working Musicians on behalf of the Musicians' Union Perth (Western Australia) branch. He has a BA in English and an MA in Education Management. His current research preoccupation is a thesis that computer systems can be studied as ideologies. He recently contributed a chapter to David Baker and Wendy Evans new book on Digital Library Economics: An Academic Perspective which has just been released by Chandos Publishing

Lynne Tucker

Lynne Tucker is Chief Technology Officer at King's College London, where she has responsibility for College IT Infrastructure and business systems, working within a converged information services department. Information Services and Systems at King's has a challenging technology refresh agenda, and is taking a modern, multi-sourced approach to service provision.

Prior to her CTO role at King's, Lynne was Director of IT Systems at the University of Nottingham, where she worked in a range of roles in centralised IT services for 20 years and gained experience in IT implementations at the University's international campuses.

Mike Hall

Mike is the Director of IT Services for Roehampton University. In this role he is responsible for IT and media strategy, particularly where they relate to improving the student experience, integrating information sources, creation of shared service platforms; and the ongoing management of the University networks, data centres, business systems, Media services and Helpdesks. In his role of Director of IT Services, Mike serves on the University Senate and reports directly to the Pro Vice Chancellor Chris Cobb. Prior to this role Mike was Director of IT Services for Thomson Scientific from 2005 - 2007, which included creation of a central shared service data centre for Europe in Ireland, the creation of a global helpdesk and support function and the improvement in production costs and timeliness to market of the company's products. Preceding these assignments Mike was the Infrastructure Services Manager for Thomson Scientific and was involved in the creation of a central production team, major upgrade to the company's infrastructure and home working projects. He also worked as the Network Services manager at London Guildhall University where he was involved in the original London Man implementation and the regeneration of the Lea Valley area of London.

Malcolm Raggett (Chair)

Malcolm trained as an engineer then lectured on the subject, specialising in hydraulics and control systems, at both further and higher education levels before moving into IT management. He was the first lecturer in his college to successfully introduce Web 1.0 technologies in support of the learning process and has been an enthusiastic supporter of the appropriate use of learning technology ever since. His current post is IT Manager at the School of Oriental and African Studies, where he has been since 1999.